

NE CONNECTION

A PUBLICATION OF NORTHEAST OKLAHOMA ELECTRIC COOPERATIVE

QUORUM ACHIEVED

AT 81ST REC DAY: REGISTRATION TOPS 1,700

MEMBER RECIPES
FROM OTTAWA COUNTY



NOVEMBER 2019



Touchstone Energy® Cooperatives

NE CONNECTION

A PUBLICATION OF NORTHEAST OKLAHOMA ELECTRIC COOPERATIVE

Northeast Connection is published monthly to communicate with the members of Northeast Oklahoma Electric Cooperative.

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If you experience an outage:

1. Check your switch or circuit breaker in the house and on the meter pole to be sure the trouble is not on your side of the service.
2. When contacting the cooperative to report an outage, use the name as it appears on your bill, and have both your pole number and account number ready.

Please direct all editorial inquiries to Public Relations at 800.256.6405 or email publicrelations@noec.coop

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POWER OUTAGES

Nick Sutton
Manager of Operations

Why is my power off but not my neighbor's? I have heard this question many times over the years while working here at Northeast Oklahoma Electric Cooperative (NOEC). I hope this

article clarifies this question for you. Let me begin by explaining your distribution system at NOEC is set up a lot like most services for your home just on a much larger scale.

Most residential services have a disconnect switch underneath the meter. This is usually outside your home on a pole or a pedestal. The disconnect switch could be compared to your substation. If there is no power to the switch, then the power supplier (NOEC) would need to fix the problem to restore power to your house. If the substation is out, then NOEC would need our power supplier to restore power. Substation outages can affect many miles of electric lines and a large amount of our membership.

Now if you look at your panel box inside your home normally you have a main breaker and several other smaller breakers that protect different parts of your home and appliances. Your distribution system at NOEC is set up in a very similar manner. We have breakers at the substation that protect the main line, then many more breakers and fuses down the lines to protect sections of line. This also helps isolate problems allowing us to keep as many members with power as we can.

For those of you that have experienced an outage and have seen an NOEC truck pull up, patrol the line, then leave, this is probably because the problem is not just at your home. It could also be a safety procedure that they must follow requiring them to verify that the protective device is open before they can begin making repairs. Just like in your house - if you were going to work on a receptacle, you would check the breakers ensuring they are off before you started working.

As you can see, the distribution system is a lot like your home. You could have a circuit off that feeds your microwave but still have power that feeds your refrigerator. A bad receptacle could be like a transformer fuse blown, a GFCI receptacle tripped could be like a line fuse blown with a few houses out and a 120 volt breaker in your panel box tripped off that feeds the living room would be like a distribution line breaker out that feeds many houses.

So it is quite possible for you to be out of power and your neighbor's lights to still be on because your distribution system at NOEC is doing what it was designed to do; to protect the integrity of your distribution system.



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QUORUM ACHIEVED AT REC DAY



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COLD WEATHER TIPS & TRICKS



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OTTAWA COUNTY RECIPES

\$100 IS HIDING!

Search the pages of NE Connection for a 6-digit account number with an asterisk on each side. For example: *XXXXXX*. Compare it to your account number, which appears on your monthly electric bill. If they match, contact the cooperative at 918.256.9332, by December 2, 2019 to claim a \$100 credit on your electric account.

Events are published as space allows and must be submitted at least 60 days in advance. Send information, including phone number for publication, to Northeast Connection Events Calendar, PO Box 948, Vinita 74301 or to sarah.wilhelm@noec.coop.

NOVEMBER 2019						
S	M	T	W	T	F	S
					1	2 •
3	4	5	6	7	8	9 •
10 •	11	12	13	14	15	16 •
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- **AUTUMN MOON CRAFT MARKET**
Nov 2 | Ketchum
Church On The Lake
918.782.4474
- **3RD ANNUAL HOLIDAY BAZAAR**
Nov 16 | Oologah
Oologah United Methodist Church
918.443.2457
- **CHRISTMAS IN THE COUNTRY**
Nov 9 | Adair
Downtown Adair
918.323.1291
- **"THE BAD SEED"**
Nov 21-24 | Miami
Coleman Theatre
918.542.4435
- **NORTHEAST OK HOLIDAY EXPO**
Nov 9-10 | Miami
Miami Civic Center
918.542.4435
- **CHRISTMAS IN VINITA**
Nov 30 | Vinita
South Park
christmasinvinita@gmail.com

TIPS & TRICKS

COLD WEATHER SAFETY

- **Generators:** Never use generators indoors. They can produce a dangerous gas called carbon monoxide that you cannot see or smell. Be sure to follow manufacturers instructions carefully.
- **Electric Blankets:** Never fall asleep with your electric blanket turned on, this could cause burns and pose a fire hazard.
- **Outdoor Outlets:** Because any little bit of water can cause a short, outdoor outlets need to stay free of moisture and ice.
- **Extension Cords:** Is your extension cord the right length? It's tempting to just plug a couple of cords together and make do. But in the snow and ice, you're risking a short or a fire and even the likelihood of melting your extension cords. If you're using a lot of power but have a long distance to go, you need to use a single, heavier gauge cord.
- **Trim Your Trees:** Are tree branches in the way of your power lines? Ice storms can easily bend tree branches onto power lines, causing blackouts. If you have trees close to your home that are also close to power lines, the next ice storm could result in a house fire. Be sure to keep your trees pruned by a professional arborist so that they not only enhance your home but keep it safe as well.
- **Outdoor Outlets:** Roof leaks and other places that let melted water get into your ceiling or walls pose a real threat. Water that leaks into a roof can travel down rafters, drip down into wire holes, seep through a wall's top plate, and enter an electrical box. Not only can this cause a nasty electrical shock but it can also start a fire. Keep an eye out for any signs of water staining on attic rafters as these indicate leaks.



Space Heater Safety:

- Keep anything flammable at least 3 feet away from the space heater front, including paper, drapes, pillows, blankets.
- Supervise children around space heaters. Space heaters can be a burn or shock hazard.
- Plug space heaters directly into a wall outlet. Do not use an extension cord or power strip, which could overheat and result in a fire. Do not plug any other electrical devices into the same outlet as the heater.
- Make sure your space heater has the label showing that it is listed by a recognized testing laboratory.
- Place space heaters on level, flat surfaces. Never place heaters on cabinets, tables, furniture, or carpet, which can overheat and start a fire.

TIPS & TRICKS

COLD WEATHER ENERGY EFFICIENCY

- **Ceiling Fan:** Switch your ceiling fan's blade rotation. Chances are you've never thought about what direction your fan is spinning, but the blades' rotation can actually help you save on your winter heating bill! Hot air rises, so reverse your fan's blades to a clockwise rotation to help push that warmth right back down to you.
- **Exhaust Fans:** Avoid using your exhaust fans. Your bathroom fans and oven hoods are often overlooked sources of heat loss in the winter. Use your exhaust fans sparingly, and turn them off when not in use to ensure your home's warmth isn't being pulled away.

- **Drafts:** Do away with drafts. If you're not careful, the winter chill can seep in under doors, around windows and even through electrical outlets. Drafts not only make it harder to properly warm your home, they also can eat away at your heating budget; install weather stripping and proper insulation to help keep the cold at bay.



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QUORUM ACHIEVED AT 81ST REC DAY

MEMBER REGISTRATION TOPS 1,700



Even with a lighter agenda of business to conduct, Northeast Oklahoma Electric Cooperative was able to fulfill quorum requirements at its 81st annual membership meeting. Known simply as “REC Day,” the latest installment of our organization’s annual business meeting was held September 21 at the Grove Civic Center.

With nearly an hour to spare before the noon close of registration, quorum was officially achieved when Fairland resident Kelli Snell registered shortly after 11 a.m. Snell was presented with a Google Home Mini for helping the cooperative meet its five percent requirement. She was the 1,455th member to register for the meeting.

In all, 1,703 members registered, making the meeting a complete success from a business standpoint.

The cooperative has failed to achieve quorum only once in last twenty years.

“We applaud our membership for showing interest and taking time to participate in what is a very important day for our cooperative,” remarked NOEC General Manager Daniel Webster. “We are not only grateful that we were able to conduct cooperative business, we also hope our members enjoyed themselves.”

As always, this year’s REC Day provided attendees a variety of activities to enjoy.

Along with an opportunity to participate in the cooperative’s democratic process by voting in the trustee election, there were numerous prize giveaways, complimentary food and beverages, health screenings furnished by friendly Integris Hospital staff, co-op member and vendor displays, arts and crafts booths, and the always-popular kids zone.

Performances by both Lickitty Split on the indoor stage and Whiskey Poet Society on the outdoor stage kept the crowd entertained throughout the event.

During the election portion of the meeting, members in attendance were asked to assist the cooperative in

confirming the nominations of two incumbent trustees running unopposed. After all votes had been tallied, cooperative attorney Austin Ervin shared the results of the general election with members in attendance at the business meeting.

Ervin reported that a total of 1,530 ballots had been cast during election proceedings, adding that both District 7 trustee James A. Wade and District 9 trustee Jimmy Caudill had their unopposed nominations confirmed and that both men would serve another three-year term on the cooperative board, having received 1,357 and 1,355 votes, respectively.

Enticements were indeed plentiful on the day as nearly forty members returned home prize winners. Even though they were not required to stay to win a prize once registered, many remained in the Civic Center auditorium after the conclusion of the meeting, hoping to hear their names announced as the winner of the grand prize, a 2020 Polaris Ranger EV utility vehicle.

Of the prizes awarded, \$500 electric credits went to nine members (one per cooperative district), including: Amanda Bedford of Fairland (District 1), Robert Asher of Fairland (District 2), Kirk Denny of Bluejacket (District 3), Patrick Magnon of Vinita (District 4), Albert Birmingham of Afton (District 5), Larry Parker of Chelsea (District 6), Dennis Dry of Salina (District 7), Patsy McKinley of Colcord (District 8), and George Curtis of Wyandotte (District 9).

Major prize winners included: William Lee of Grove (washer/dryer set), Claire Black of Jay (electric smoker), Robert Wood of Vinita (Google smart home package), and Mary Moulton of Eucha (Stihl lawn care package).

Youth battery-powered scooter winners were: Isacc Osburn of Vinita, Madeline Juliano of Eucha, Axle Keener of Jay, Jacob Thibert of Afton, Noah Tucker of Eucha, and Chloe Haury of Grove. Emma Filmsmyer of Grove took home a battery-powered ride-on toy, and Matthew James of



Members walk the booths at REC Day 2019.

Salina was the winner of the Apple Mac Book Air student laptop computer.

Six members won new kitchen gadgets after submitting favorite family recipes at the Watt's Cooking recipe booth.

They were: Wendy Matrisciano of Eucha (Kitchen Aid stand mixer), Marie Breshears of Pryor (sous vide precision cooker), Kim Mesink of Miami (6-quart Power AirFryer Pro), Michelle Hayes of Adair (Ninja Foodi), Carol Schultz of Afton (Oster digital convection oven), and Chris & Annie White of Miami (smokeless indoor grill).

Completing a survey form paid off for two members:

James Early of Adair won a Hero 7 Go Pro donated by KAMO Power, and John Nash of Grove won a Google Mini. Meanwhile, Robert Walters of Jay won a smart home hub for dropping off his special prize coupon at the Member Services booth.

Winners of newsletter label/registration prizes were:

Tracy Marshall of Grove (Nest thermostat), Dennis Burchette of Fairland (smart home hub), and Leonard Walthall of Grove (Google Mini).

The 500th and 1,000th members to register for the meeting were rewarded for their efforts: Dorothy Walthall of Grove won \$50 in Wal-Mart gift cards, and Stephan Palesano of Miami received a Nest thermostat.

James Howard of Fairland was the lucky winner of the REC Day grand prize, a 2020 model Polaris Ranger electric utility vehicle. *830243*



Volunteers and employee Les Newkirk prepare lunch.



Stephen Palesano and family win a Nest thermostat.

The cooperative would like to extend a special thanks to the Vinita Rotary Club for assisting with the preparation and distribution of food, the Grove Rotary Club for assisting with the coordination of parking, Boy Scout Troop 78 of Grove for its presentation of the flags and help with clean-up after the meeting, and the Grove High School band for its assistance with the kids zone and food tent duties.

CO-OP CONNECTIONS CARD

DELIVERS DISCOUNTS TO MEMBERS



For more than 10 years, NOEC members have enjoyed discounts on local, regional and national offers with the Cooperative Connections Card.

You can still present your card to merchants and businesses to obtain valuable savings.

Use the card you already have or print one at the connections.coop website. You can even download the app and use the card from your phone. While you are at the website, check out all the money-saving offers from a list of local, regional, and national merchants and businesses.

Use the Co-op Connections card you already have, download the app, or print out your own card at www.connections.coop.

LOCAL DISCOUNTS & DEALS

ALLRED THEATER

205 E Graham, Pryor, OK | 918.825.2021

Offer Buy a large popcorn and get a large drink for \$1 with paid admission.

AMISH CRAFTED FURNITURE

12193 Hwy 69 S, Chouteau, OK | 918.476.4600

Offer Free delivery within 25 mile radius.

BAKER'S FIVE ACRES GROCERY

213 N Wood Ave, Kansas, OK | 918.868.1155

Offer 5% off mattresses.

BLESSINGS IN BLOOM FLOWERS & GIFTS

247 W 6th St, Chelsea | 918.789.3691

Offer 10% off on all in-store purchases (excluding wire service orders).

CENTER THEATER OF VINITA

124 S Wilson, Vinita, OK | 918.256.2097

Offer Buy a large popcorn and get a large drink for \$1 with paid admission.

CHELSEA FAMILY PHARMACY

600 Walnut St, Chelsea, OK | 918.789.2241

Offer 25% off any \$25 over-the-counter or gift purchase.

CHEROKEE QUEEN MOTEL

61991 E 315 Rd, Grove, OK | 918.786.7755

Offer 10% discount on lodging.

THE BOOK EXCHANGE & THE BIBLE BOOKSTORE

3 N Adair St, Pryor, OK | 918.825.6051

Offer 10% off books, in stock only.

CINEMA 6

1109 N 3rd, Grove, OK | 918.786.7070

Offer Buy a large popcorn and get a large drink for \$1 with paid admission.

DR. BUTNER FAMILY EYE CARE

529 N Wilson St, Vinita, OK | 918.256.5543

Offer 30% off any in-stock frame & prescription lenses. Some restrictions.

FIRST CLASS MERCHANTS MALL

104 S Chouteau Ave, Chouteau, OK | 918.476.4015

Offer 10% off all merchandise.

FRISBY'S GREENHOUSE

23106 S 4390 Rd, Vinita, OK | 918.256.7492

Offer 20% off regular priced trees and shrubs. No sale items.

GOODFELLA'S PIZZA | CLEORA

450677 E Highway 85, Cleora, OK | 918.782.2000

Offer Receive any large specialty pizza with cheese breadsticks for \$18.95.

GOODFELLA'S PIZZA | GROVE

7 E 3rd St, Grove, OK | 918.786.1888

Offer Receive any large specialty pizza with cheese breadsticks for \$18.95.

GOODFELLA'S PIZZA | VINITA

103 S Vann Street, Vinita, OK | 918.256.2498

Offer Receive any large specialty pizza with cheese breadsticks for \$18.95.

GRAND LAKE GARDEN CENTER

25040 US-59, Grove, OK | 918.786.7492

Offer 20% off regular priced trees and shrubs. No sale items.

GRAND LAKE SPORTS CENTER

301 S Main, Grove, OK | 918.786.2300

Offer Receive 10% off \$75 purchase. (Excluding live bait and fishing licenses.)

GRAND PROSTHETICS & ORTHOTICS

5 E 14th St, Grove, OK | 918.786.4626

Offer Free evaluation.

HONEY CREEK RESORT & MOTEL

2511 S Main St, Grove, OK | 918.786.6113

Offer 10% off all motel rooms.

LANGLEY WESTERN STORE

1116 N 3rd St, Langley, OK | 918.782.2726

Offer 5% off \$50 purchase or more.

LENDONWOOD GARDENS

1310 W 13th Street, Grove, OK | 918.786.2938

Offer 10% discount on wedding fees, 20% on guided tours.

MADelyn'S FLOWERS & GIFTS

120 E Main, Locust Grove, OK | 918.479.5262

Offer 10% Discount on in-store purchases up to \$200. Excluding taxes and delivery fees.

MIAMI ANIMAL HOSPITAL, INC.

2620 N Hwy 69A, Miami, OK | 918.542.2803

Offer 10% off vaccine purchases large or small animals.

CO-OP CONNECTIONS CARD LOCAL DISCOUNTS & DEALS CONTINUED:

NANCY'S HERBS

215 N Chouteau Ave, Chouteau, OK | 918.476.4151

Offer 10% off retail for Nature's Sunshine products.

NEOSHO EMPORIUM

12289 S Hwy 69, Chouteau, OK

Offer 20% off all merchandise.

OUR VINTAGE TREASURES

220 N Chouteau Ave, Chouteau, OK | 918.476.3114

Offer 10% off all family-owned treasures

PARKS PORTABLE BUILDINGS LLC

315 Walnut St, Chelsea, OK | 918.789.2694

Offer Free mower ramp with any building purchase.

PIER 13 LIQUOR

1600 Hwy 28 and 82, Langley, OK | 918.782.1213

Offer \$5 off \$50 purchase.

PINE ISLAND R.V. RESORT

32501 S 571 Rd, Jay, OK | 918.786.9071

Offer 20% discount on general public rate for a full hook-up RV or tent.

PINE LODGE RESORT

2.5 Miles East of Ketchum, OK | 918.782.1400

Offer Receive a 10% discount on each reservation (some exclusions).

SAM'S TIRE SHOP

436 S Wilson St, Vinita, OK | 918.256.7591

Offer Receive a 50% discount off tire rotation and balance.

SILOAM SPRINGS 6

1102 Carl St, Siloam Springs, AR | 479.238.8550

Offer Buy a large popcorn and get a large drink for \$1 with paid admission.

SPIKE'S LIQUOR

583 W Ketchum Ave, Ketchum, OK | 918.782.9585

Offer \$5 off \$50 purchase.

THE COFFEE SHELTER

121 S Wilson, Vinita, OK | 918.219.5148

Offer 10% off any coffee.

TOM CAT CORNER

24996 Hwy 59 N, Grove, OK | 918.786.6622

Offer Free small drink with the purchase of a BBQ sandwich.

WILKERSON REAL ESTATE

100 S Adair St, Pryor, OK | 918.825.1514

Offer \$10 off first months rent

SAMPLE OF NATIONAL OFFERS:

ADT

Offer Get \$100 Visa gift card with new service.

AVIS

Offer Discounts up to 25% off rental rates.

BARNES & NOBLE BOOKSELLERS

Offer Up to 75% off kids & teen books.

BEST WESTERN

Offer Special low rates.

RAMADA WORLDWIDE

Offer Receive up to 20% off the best available rate.

UBER

Offer Get a free ride.



WEATHERING THE STORM TOGETHER

AN REC DAY MESSAGE FROM OUR PRESIDENT: DANDY RISMAN

Welcome, cooperative members, to the 81st annual REC Day. On behalf of the board of trustees, let me just say once again what a privilege it is to serve each of you.

It isn't always easy to find words to express gratitude for those who go above and beyond the call of duty. It doesn't seem like enough to simply thank someone who you know will just reply with an unassuming "I'm just doing my job."

As you know, here in the electric utility world we find ourselves vulnerable to an endless variety of weather modalities. When your infrastructure includes wire and wood poles, you leave yourself exposed to obvious weather risks over which you have little control. Here in Oklahoma, risks come in the form of ice, wind, lightning, and tornadoes. It's a given that we'll encounter all of these during a calendar year. It isn't "if it happens," it's "when it happens." Even though all of us may not be affected simultaneously by one of these unwelcome forces of nature, it is small consolation for that unfortunate community impacted on any given day.

It has already been a tough year weather-wise here in Oklahoma. From record flooding to multiple rounds of deadly tornadoes, 2019 was another year to remember for our state. Even though we may want to forget, at NOEC we'll remember and grow from those experiences. The lessons we learn today will help us better prepare for the future.

The most recent weather event to impact our service area came calling August 26. To give you an idea of the magnitude of the footprint of that system, it knocked out power to 15,000 of our members at outage peak and left more than 300 broken poles in its path.

I would like to take this time to thank some people for helping us get back on our feet in 2019. My first thank you goes to neighboring utilities from Canadian Valley EC, Oklahoma EC, Tri-County EC, Alfalfa EC, Arkansas Valley EC, Kay EC, and Indian EC. The best neighbors are those you can depend on when the chips are down. And our

neighbors are the best. When the call goes out, we know help is on the way. In the cooperative world it is called Mutual Aid Assistance. That's just a fancy way of saying neighbors helping neighbors. Any way you say it, we owe these ready, willing, and able utilities a debt of gratitude.

Next I want to thank our employees. From management to those on the front lines, these folks realize the extent of the damage and know the challenges they face. They know that facing those challenges means extended hours of hard work and losing valuable time with their families. Even though they'll never be able to recover those moments with their loved ones, they lace up their boots in the dark and head out to serve our members with everything they have.

Finally, I want to acknowledge our members. You are the reason we are here, the reason we keep putting one foot in front of the other no matter how daunting the task. Thank you for your patience. We know it isn't easy to hear your power won't be restored for three more days. It's a helpless feeling when you can't flip a switch and simply resume life once the storm has passed. Nothing we can say can make these situations any easier, but we can sympathize. Cooperative employees also live in these areas and have homes on those same lines.

I've never failed to be impressed how our organization comes together in times like these. We rally around the cause and see restoration through to completion. Resilience through the storm is the cooperative way and we wouldn't have it any other way.

MEMBER HIGHLIGHT

J-K SERVICES



Looking for a one-stop shop for all of your exterior cleaning needs? Look no further than one of northeast Oklahoma's newest businesses, J-K Services. Named after owners Jim and Kelly Scruby, J-K Services is a professional, full-service pressure wash, power wash, soft wash, and window cleaning business.

"We use the latest technology to take care of most outdoor cleaning needs," Kelly explained. "We have several methods to safely and effectively clean mold, algae, mildew, dirt, grime, cobwebs and mud daubers, just to name a few of the common issues. We have the capability to clean any type of house exterior or roof type. We can even clean the black mold that feeds on the granules of a shingled roof without damaging the shingles. Our water-fed, window cleaning poles will reach 40 feet from the ground. With the use of the Xero Pure system, the water is purified and leaves clean and spot-free windows."

Kelly added: "Many people do not realize so many exterior items can be cleaned and brought back to almost-new looking. Houses, roofs, decks, patios, walkways, drives, docks, statues, outdoor fireplaces, fencing, gazebos, patio furniture, stone or concrete walls, RVs, semi-trucks, heavy and/or farm equipment, maintenance bays, drive-through areas, parking lots, shopping carts, trash bins, and many other items can be cleaned very effectively."

In addition to the exterior cleaning, J-K Services is now also able to offer glass/window restoration from deep scratches and/or etching. Jim is a certified technician for the patented GlassRenu system and recently returned from certification training in San Francisco.

"We are excited to offer this new service in the area to help home and business owners restore their glass without having to replace the entire pane," Jim said.

J-K Services is a family-owned and operated business. Jim, age 54, is the principal of the company. Kelly, also 54, assists him with administration, sales, marketing, community service and public relations. Kara Bruyr, age 33, is Kelly's daughter. Kara helps with social media marketing. The three make an effective and dynamic team.

Kelly's father, David, age 73, also helps as needed when Jim has bigger jobs and needs an extra hand. The company has a long-term plan to recruit apprentices to learn the trade for future growth.

Jim and Kelly both grew up in Kansas, but Kelly moved to Texas in 2000 to further her aviation career. Jim spent 15 years as a concrete contractor in Kansas. The two met by happenstance and became instant friends. Over time, the friendship grew and they married. Jim moved to Texas to be with Kelly and her daughter. With that move, he gave up everything in Kansas and literally began a completely new life in Texas.

Jim began working as a handyman in the Dallas/Fort Worth area in 2014. He wore many hats and his customer base grew. As his business evolved over time, Jim found his niche.

"He discovered what he liked to do and what motivated him to continue providing exceptional customer service," Kelly explained. "He really loved the response he received from customers when he provided exterior cleaning."

Added Kelly: "Our Texas customers still call from time to time to try to get Jim to come back and do special projects for them. It is such a compliment that he is truly missed in the DFW area."

The Scrubys moved to Grove in January 2019. Kelly's dad owns property in the area and moved here full time once he retired. Kelly was diagnosed with a connective tissue disease in 2017 and is now disabled. With Kelly forced to leave her aviation career, the family decided to make a change. Instead of allowing the situation to bring them down, they took a leap of faith and moved to be near Kelly's father (and Kara's grandfather).

"Jim and dad are good friends and the move has been amazing for the entire family. We love the community and have fully engaged and committed ourselves to Grove and the surrounding lake area," Kelly said. "We are invested in the community, motivated, and honest. We want to work, work hard, and will earn your trust. If you do not require a service we offer, Jim is honest and will tell you what you can do yourself. Building ongoing relationships is more important to us than taking money from customers when they don't need to spend it. We provide excellent service and hard work for fair prices."

You will also find Jim, Kelly and Kara involved in a variety of community activities.

"We donate as much volunteer service as possible," Kelly said. "We feel it is extremely important to our identity and values as a family to contribute to our community."

As one might expect, working outdoors around lake terrain requires a certain amount of adaptation. Every job presents its own unique set of challenges.

"The surrounding lake area has many unique challenges," Jim explained. "Waterfront homes provide very distinct challenges. Some have long, narrow driveways or short, steep entrances from one-lane roadways that make it very difficult for our large equipment trailer. Other homes are ground-level in front with steep side yards that lead to three-stories in back. These unique conditions have led us to develop innovative approaches to access hard-to-reach places."



Client Home Before & After Cleaning

Jim added: "We have adapted equipment to cover every situation that arises. There are times we are not able to use our trailer due to limited space, so we converted a golf maintenance cart into a pressure washing cart and can now reach areas that were previously inaccessible. We also outfitted a pontoon boat with a pressure washer to reach docks and slips that are out of reach for conventional equipment."

Kelly explained that J-K Services maintains a working relationship with GRDA to ensure guidelines are followed closely and the environment is protected when and where services are employed.

"We will continue to adapt and evolve as necessary to be a fully insured, professional service business taking care of Grove and the surrounding lake communities," she said. "A business must evolve to grow. With the challenge of moving our business 300-plus miles to a new type of environment, we have had to adapt our equipment and add equipment to ensure we have everything needed to take care of our customers. Jim constantly researches and conducts tests to learn more efficient techniques and hone his skills to become an expert in his industry. We are a member of the National Pressure Washing Association, as well as the National Window Washing Association and actively participate in annual meetings, training, and networking in order to stay abreast of the latest advancements impacting our industry."

Since most of the services offered by J-K Services are exterior, weather also dictates when work can be performed.

"Once temperatures fall below freezing, we are limited in what we can do," Kelly said. "However, Jim works around weather as much as possible. In a mild winter, work begins a little later to allow the temperature to raise. Days also finish earlier, but we work whenever it is possible."

Kelly said business has been good and the community has been very supportive of J-K Services.

"Business has been phenomenal and moving to Grove has been an incredible change for our family," she said. "We love the community and the people who live in it. The community and our customers have been very supportive and have been communicating to us how much they appreciate our promptness, professionalism, and work ethic."

Recently selected by HomeAdvisor as one of its "Best of 2018" award winners, J-K Services is a member of both the Grove Chamber of Commerce and South Grand Lake Chamber of Commerce. They are also active with Lendonwood Gardens, the Grove Rotary Club, and Second Chance.

If you would like to contact J-K Services to discuss your next exterior cleaning project, call or text 918-801-1055. Estimates are always free and can be obtained by making a face-to-face appointment, scheduling a drive-by appointment, or simply texting a photo. You can also email: sales@j-kservices.com, visit online at: www.j-kservices.com, or find them on Facebook at: www.facebook.com/jkservicesgrove.



SUBMITTED BY: DOROTHY HANNA

CHERRY SALAD

- 1 Can Sweetened Condensed Milk
- 1 Can Cherry Pie Filling
- 1 Large Can Chunk Pineapple, Drained
- 1 Large Can Mandarin Oranges, Drained
- Drops of Red Food Coloring
- 1 Large Container Whipped Topping, Thawed
- 1 Cup Chopped Nuts

In a large mixing bowl, stir together sweetened milk and cherry pie filling. Add pineapple and oranges, stirring to combine. Add food coloring, if desired, to give more color. Fold in whipped topping and nuts. Chill in the refrigerator several hours or overnight before serving.

Dorothy's note: This recipe was given to me by my aunt.

SUBMITTED BY: DANA MUCKEY

PATTY MELTS WITH SECRET SAUCE

- 1 ½ lb Ground Beef
- 2 tsp Worcestershire Sauce
- 1 tsp Kosher Salt
- ½ tsp Ground Black Pepper
- 12 Slices Sourdough Bread
- 3 Medium Vidalia Onions, Thinly Sliced
- 6 Slices Cheddar Cheese
- 8 Tbsp Unsalted Butter

Secret Sauce:

- ¼ Cup Dijon Mustard
- ¼ Cup Mayonnaise
- 1 Tbsp Barbecue Sauce
- ½ tsp Hot Sauce

Combine beef, Worcestershire, salt, and pepper; form into 6 patties. Cook thoroughly in skillet with 2 Tbsp butter. Butter bread slices and toast in separate skillet. Set aside. With remaining butter, cook onions until soft and lightly browned. Combine all secret sauce ingredients in a small bowl. To assemble patty melts, lay down 6 slices of bread; top each with beef, onions, secret sauce, cheddar, and a slice of bread.





SUBMITTED BY: JULIA MANNING

DILLY BREAD

- **1 Pkg Dry Yeast**
- **¼ Cup Lukewarm Water**
- **1 Cup Creamed Cottage Cheese**
- **2 Tbsp Sugar**
- **1 Tbsp Dry Minced Onion**
- **1 tsp Butter**
- **2 tsp Dill Seed**
- **1 tsp Salt**
- **¼ tsp Baking Soda**
- **1 Egg**
- **2 ¼ - 2 ½ Cups Flour**
- **¼ Cup Melted Butter**
- **Garlic Salt to Taste**

Sprinkle yeast over water in small bowl. Heat cottage cheese to lukewarm in a saucepan. Add cheese to a large mixing bowl and combine with sugar, minced onion, 1 tsp butter, dill seed, salt, baking soda, and egg; mix well. Stir in yeast mixture, then add enough flour to make a stiff dough. Knead on a floured surface for 10 to 15 minutes or until dough is smooth and elastic. Place in a greased bowl, cover and let rise until doubled. Shape into a loaf. Place in a well-greased 5 x 9 loaf pan and let rise until doubled. Bake at 350° F for 40 to 45 minutes or until golden brown. Brush with melted butter and sprinkle with garlic salt to taste. Cool in pan for several minutes, then remove to a wire rack to cool completely.

SUBMITTED BY: JAMES BAUGHMAN

PEANUT BUTTER HAYSTACKS

- **1 Cup Sugar**
- **1 Cup Light Corn Syrup**
- **1 Cup Peanut Butter**
- **6 Cups Corn Flakes**

Combine sugar and corn syrup in saucepan over medium heat. Stir and cook until it just starts to boil. Remove from heat and stir in peanut butter. When thoroughly combined, add cornflakes and stir until well coated. Drop by spoonful on waxed paper. Allow to cool completely, then enjoy.

UNCLAIMED DOLLARS

Northeast makes every effort to ensure you receive the patronage capital that is rightfully yours. To accomplish this, it is very important for Northeast to have your current mailing address.

Many patronage capital checks have been returned with the address marked as undeliverable. Many because they do not have the correct 911 address.

To help you determine if you are entitled to one of these unclaimed checks, a partial listing is included. A full listing is available on our website at www.noec.coop. Select the link toward the bottom of the page. If you see your name, please call Northeast at 918.256.9313, to claim your check.

Wilcox, Fred I
Quapaw OK

Wilcox, John H
Sapulpa OK

Wilkins, Clifton L
Miami OK

Wilkinson, Ivan L
Wyandotte OK

Wilkinson, Jeaneane
Locust Grove OK

Willey, Roy D
Colcord OK

Williams, Brenda L
Pryor OK

Williams, Buddy J
Jay OK

Williams, David A
Salina OK

Williams, Jan S
Afton OK

Williams, Janet N
Jay OK

Williams, John W
Jay OK

Williams, Nancy H
Claremore OK

Williams, Patricia A
Colcord OK

Williams, Richard F
Eucha OK

Williams, Violet L
Houston TX

Williamson, Kelvin L
Colcord OK

Williamson, Martha F
Kansas OK

Willis, Gene A
Colcord OK

Willis, Johnny W
Colcord OK

Willis, Ruby
Siloam Springs AR

Wilson, James L
Grove OK

Wilson, James R III
Pryor OK

Wilson, Jerry W
Grove OK

Wilson, Jerry W
Wyandotte OK

Wilson, Joe D
Bartlesville OK

Wilson, Rodney L
Bartlesville OK

Wilson, Ronald C
Chouteau OK

Wilson, Tony
Wyandotte OK

Wind River Products Inc
Twin Oaks OK

Wing, Donnie
Kansas OK

Wingfield, K C
Payson AZ

Wingo, Ben F
Salina OK

Winkler, Jimmy L
Claremore OK

Winkler, Mary A
Langley OK

Winn, B K Jr
Salina OK

Winter, Alma
Fairland OK

Wogoman, Bobby D
Grove OK

Wolf, Randy L
Midwest City OK

Wolfe, Natalie H
Ft Mohave AZ

Wolfe, Tina
Jay OK

Wolfenkoehler, John W
Adair OK

Wood, Cassie M
Grove OK

Wood, Floyd L
Rose OK

Wood, James D
Grove OK

Wood, Jimmy W
Wasilla AK

Wood, Kelly D
Roff OK

Wood, Thomas R/Rhonda G
Twin Oaks OK

Woodall, Arlis D
Kansas City MO

Woodall, Connie
Chelsea OK

Woodall, Melvina
Jay OK

Woodard, John M
Eucha OK

Woods, Marion
Golden City MO

Woods, O H Jr
Bartlesville OK

Woodside Homes
Jay OK

Wooley, Jess A
Grove OK

Worden, Jim
Grove OK

Workman, Beatrice
Chelsea OK

Workman, R D
Dewey OK

Worthington, Leona C
Chouteau OK

Wright, George
Jay OK

Wright, R D
Carthage MO

Wright, Randy G
Pryor OK

Wright, Sylvia M
Vinita OK

Wright, Thomas D
Grove OK

Wright, Colin L
Miami OK

Wulff, Everett L Jr
Adair OK

Wyckoff, Elizabeth C
Vinita OK

Wyrick, David L
Miami OK

Wyrick, Dennis R
Pierre SD

Yarbrough, Greg C
Miami OK

Yarnell, Joseph J
Tulsa OK

Yates, Oreon D
Chelsea OK

Yates, Oreon D
Fayetteville AR

Yoakum, Tom
Afton OK

Yoder, David J/Lori
Inola OK

Yost, Mitch
Grove OK

Young, Josephine
Grove OK

Youngblood, Edgar B
Colcord OK

Young-Bryant, Eunice B
Kingston OK

Yrttima, Melissa A
Tulsa OK

Zagar, Linette
Arkansas City KS

Zahasky, James W Jr
OKC OK

Zang, W D
Disney OK

Zardeneta, Judy M
Salina OK

Zeller, Carl G
Tucson AZ

Zich, John S
Haysville KS

Zink, Roger
Broken Arrow OK

Zumstein, Denna K
Pryor OK